



Questions & Answers

Questions About the Yellow Dot Program:

- **What is the Yellow Dot Program?** Yellow Dot is a free program that provides your photo, emergency contact and any medical information to First Responders in the event of a vehicle crash or other roadside medical emergency.

A Yellow Dot Information Sheet goes in your glove compartment and a Decal sticker goes on the back window of your vehicle. First Responders know to go to the glove compartment when they see the Decal. This can help them render emergency care quicker. This can save lives.

- **Isn't Yellow Dot for people with medical situations?** Yellow Dot is for everyone. Sign up even if you or your family don't have any medical issues. Anyone can be in a vehicle crash, and everyone should provide emergency contact information with their photo for First Responders.
- **How do I sign up?** Signing up is easy. Your picture is taken and attached to the Information Sheet form. You get a Yellow Dot Folder to protect the Information Sheet and a Yellow Dot Decal sticker. You fill out the form, put it in the Folder in your glove compartment, and put the Decal on your vehicle.

Questions About Eligibility:

- **Can I sign up my children?** Yes. The program is for all residents of Moore County, kids through seniors.
- **I no longer drive. Can I still participate in Yellow Dot?** Yes. The Yellow Dot Decal and Folder can be placed in the vehicle(s) you are normally a passenger in. This individual may also be given a Yellow Dot Information Sheet in a purse, billfold, etc. that will protect them when riding in additional vehicles.
- **If I have more than one family member signed up, do I get a Folder and Decal for each of them?** No need. The Folder will accept four Information Sheets. Each family member signed up will have their own Information Sheet. Only one Decal is needed, per vehicle.

Questions About Taking Pictures & Filling Out the Yellow Dot Information Sheet:

- **Will you keep my information?** All of your information goes with you and is kept in your vehicle.
- **My list of medical conditions/medications will not fit in the space allowed.** If you have your information with you, photocopy it and attach it to your medical information sheet. Be sure to write “see attached” in those spaces.
- **I don’t want to have my picture taken today.** Your picture, along with your medical information, speaks for you in the event of vehicle crash or other roadside emergency. We will give you everything that you need to participate in the program, and you can attach a photo of your own or come back at a later date and have a free photo taken.
- **Why must my picture be taken? I don’t want to have my picture included.** First Responders rely upon the picture for positive identification of you and your medical situation. The picture can be just as important to them as the medical information when starting treatment.
- **Why must I give my age?** First Responders rely upon age for further positive identification when starting treatment. We do not record your age anywhere. It is only on your Information Sheet. You can omit age if you wish.
- **I don’t have my list of medications with me. (Or,) I don’t know if I have an advance Directive. Can I still sign up?** Yes, of course. Please add the information when you get home and place the Information Sheet in the Folder in your glove compartment. You also can correct any information by erasing and re-entering. Be sure to place your updated Information Sheet in the Folder in your glove compartment right away.
- **I brought my picture along, so you don’t have to take my picture.** OK, as long as it is a recent picture and good, large enough image when placed on the photo box on the Information Sheet.

Questions About Vehicles:

- **If I have two vehicles, do I get Information Sheets, Decals and Folders for each vehicle?** Yes. One set for each vehicle. There will be an Information Sheet for each family member signed up, in each vehicle.
- **I just filled out the Information Sheet(s) for one of my vehicles. Can you make a photocopy so I don’t have to fill the out again for my second vehicle?** Yes, but please remember that you will want to update your Information Sheets every six months with any changes in your medical or emergency contact information.
- **Can one of my vehicles be my RV? My boat? My golf cart?** Yes. Place the Yellow Dot Folder in the place that best approximates a glove compartment on a car or truck. Place the Yellow Dot Decal on the rear window, lower left corner, or in the place that best approximates that location.
- **If I trade my vehicle in or wreck my vehicle, how do I get another decal?** Go to the Fire Department where you signed up for a new decal.

Other Questions:

- **Can I sign up Yellow Dot for my house? I would place the Decal on my front door and the Folder on my refrigerator.** No we cannot. The Program, at this time, is for vehicles. It may be expanded to residences in the future, but right now, the program has not been designed for residences. The “File of Life” program that is administered by the Sheriff’s Department. “File of Life” is for residences.
- **I don’t live in Moore County. Can I still sign up?** The Program is for residents of Moore County. However, if you work in Moore County and you spend most of your driving miles in Moore County, you may sign up. However, the First Responders in your county may not know about the Yellow Dot Program.
- **This would be great for my brother who lives in another County. What other counties are participating?** Guilford County and Clay County have Yellow Dot Programs in North Carolina.
- **I have a sister that lives in another state. What states are implementing this program?** There 36 states where Yellow Dot is operating or being developed. I do not have the list here today.